Brittle Bone Society
Conference 2020 Feedback

This report analyses data from 52 respondents who completed the 2020 Conference Feedback Survey.

The survey asked Brittle Bone Society members about their experiences with our first virtual conference.

55% of the respondents are individuals with OI, 22% are parents/carers of individuals with OI, 19% are healthcare professionals.

Responses in relation to the events held during The 2020 Conference:

When asked to rate the ‘Pub Quiz’:
➢ 73% of respondents did not attend the event.
➢ Of those who did attend, 86% answered ‘Excellent’ and 14% answered ‘Good.’
➢ 0% of respondents answered ‘Poor.’

When asked to rate ‘Saturday Morning (Healthcare Talk):’
➢ 10% of respondents did not attend the event.
➢ Of those who did attend, 84% answered ‘Excellent,’ 16% answered ‘Good.’
➢ 0% of respondents answered ‘Poor.’

When asked to rate ‘Saturday Afternoon (Research Updates):’
➢ 60% of respondents did not attend the event.
➢ Of those who did attend, 90% answered ‘Excellent’ and 10% answered ‘Good.’
➢ 0% of respondents answered ‘Poor.’

When asked to rate ‘Saturday AGM:’
➢ 60% of respondents did not attend the event.
➢ Of those who did attend, 46% answered ‘Excellent’ and 54% answered ‘Good.’
➢ 0% of respondents answered ‘Poor.’

When asked to rate ‘Saturday Evening Chill Zone:’
➢ 81% of respondents did not attend the event.
Of those who did attend, 68% answered ‘Excellent’ and 32% answered ‘Good.’
0% of respondents answered ‘Poor.’

When asked to rate ‘Saturday Morning (Healthcare Talks, Q&A, Real Life Stories):’
24% of respondents did not attend the event.
Of those who did attend, 81% answered ‘Excellent’ and 19% answered ‘Good.’
0% of respondents answered ‘Poor.’

When asked to rate ‘Kids Club (Princess Elsa):’
96% of respondents did not attend the event.
Of those who did attend, 50% answered ‘Excellent’ and 50% answered ‘Good.’
0% of respondents answered ‘Poor.’

When asked to rate ‘Cool Bones Virtual Gaming Session:’
92% of respondents did not attend the event.
Of those who did attend, 50% answered ‘Excellent’ and 50% answered ‘Good.’
0% of respondents answered ‘Poor.’

Responses in relation to the overall organisation of The 2020 Conference:

When asked to rate the Pre-Conference communication and promotion:
55% of respondents answered ‘Excellent.’
40% of respondents answered ‘Good.’
0% of respondents answered ‘Poor’
5% of respondents answered ‘N/A.’

When asked to rate the online registration process:
56% of respondents answered ‘Excellent.’
31% of respondents answered ‘Good.’
8% of respondents answered ‘Poor’
5% of respondents answered ‘N/A.’

When asked to rate the interactive opportunities:
44% of respondents answered ‘Excellent.’
37% of respondents answered ‘Good.’
3% of respondents answered ‘Poor’
15% of respondents answered ‘N/A.’

When asked to rate the relevance of topics:
➢ 68% of respondents answered ‘Excellent.’
➢ 31% of respondents answered ‘Good.’
➢ 0% of respondents answered ‘Poor’
➢ 2% of respondents answered ‘N/A.’

When asked of their overall assessment of the Conference:
➢ 78% of respondents answered ‘Excellent.’
➢ 20.5% of respondents answered ‘Good.’
➢ 0% of respondents answered ‘Poor’
➢ 1.5% of respondents answered ‘N/A.’

Responses in relation to the virtual nature of The 2020 Conference:

When asked when they last attended a BBS Conference:
➢ 43% of respondents answered ‘Never.’
➢ 24% of respondent answered ‘1 year ago.’
➢ 22% of respondents answered ‘2-5 years ago.’
➢ 5% of respondents answered ‘6-10 years ago.’
➢ 5% of respondents answered ‘10+ years ago.’

When asked if they would favour an online conference, a face to face event, or a mixture of both:
➢ 19% of respondents answered ‘Online.’
➢ 7% of respondent answered ‘Face to Face.’
➢ 74% of respondents answered ‘Both.’

When asked what type of conference they would be most likely to attend:
➢ 70% of respondents answered ‘Online.’
➢ 30% of respondent answered ‘Face to Face.’

When asked what influences their decision to attend conference:
➢ 33% of respondents answered ‘Accessibility/Travel.’
➢ 33% % of respondents answered ‘Cost.’
➢ 23% % of respondents answered ‘Social aspect.’
➢ 12% % of respondents answered ‘Other.’

‘Other’ included:
➢ Full weekend commitment being too much.
➢ The relevancy of what is being discussed to the individual.
➢ Caring responsibilities.

Suggestions for future topics included, general themes were
➢ Independent living for those with OI.
➢ Types of fractures and fracture management
➢ Pain management.
➢ Psychological and mental health issues
➢ How to get the best out of your Healthcare providers
➢ Ageing with OI and adult care